

## **May 2018 Delegate Report “Panel 58- We Participate!”**

First, I would like to thank the members for giving me this opportunity to be your “trusted servant” to the World Service Conference. The 58<sup>th</sup> World Service Conference lived up to its Theme “*Al-Anon – There is no standing still!*”

This report will mostly cover the general experience of my being a first time Delegate. Between now and Fall Assembly, I will prepare more detailed reports on many of the other sessions and discussions that occurred. I am going to condense 5 days of meetings into what I feel is most important to share at this time. I have given some information to our coordinators to include in their reports. You may always email me ([delegate@ohioal-anon.org](mailto:delegate@ohioal-anon.org) or [theresabm44@gmail.com](mailto:theresabm44@gmail.com)) with questions not answered or asked at this assembly. The 58<sup>th</sup> WSC Summary will be available later in the year on the website along with all 57 of the preceding ones

I will start with my overall impressions, including a brief summary of the structure and purpose of the WSC.

Then, onto the reports – including budget, task force on diversity, virtual meetings, our visit to Stepping Stones, the IAC/DOC (International Al-Anon Convention/ Day of Connecting) this July, and “Road Trip! You and Your Board Connect.” These will just be brief summaries. We were given answers to questions that we had asked on both the 2017 final annual summary as well as the audit and budget reports, which I will share as needed as you may have similar questions.

As we were to have submitted a nominee for US North Central Regional Trustee, I will discuss that process and be repeating it throughout my term as it will come up again in my third year as Delegate. I share the responsibility for not actively mention or looking for potential candidates these past few years.

I will break up the report with short quizzes and award prizes for the first correct answer at the mike – no shouting out of answers!

### **58<sup>th</sup> World Service Conference Theme “*Al-Anon – There is no standing still!*”**

This was chosen from among suggestions given by attendees at the 57<sup>th</sup> WSC. It echoes the consensus of the members of the 1966 Conference members when they agreed that “if Al-Anon is to continue to exist, it must continue to grow. There is no standing still without retrogression. Al-Anon must to continue to grow if it is going to fulfill its primary purpose of reaching millions who need Al-Anon’s help but who are not yet aware of the existence of our fellowship.”

We value the past but must also embrace the realities of emerging technologies to be able to visualize a better future where anyone anywhere can find the hope and help that our fellowship has to offer.

### **IMPRESSIONS OF THE 58<sup>TH</sup> WSC**

The whole conference was one of sharing support, unconditional love, trust and mutual respect while seeking to gain understanding of the current and possible future of Al-Anon worldwide services. There was lots of laughter and some downright fun including the rap to get the points of etiquette across and music in presentations both by BOT (Board of Trustees) and by WSO (World Service Office) staff - including line dancing of a sort when presenting the Road Trip information. Vali, our new Executive Director/Sustaining Trustee was incredible in her ability to present both her professional and personal (Al-Anon member) qualifications in her introductory speech. These were *more* than apparent as she chaired the BOT Mega sessions using DeBono’s hat method-with enthusiasm, maximum efficiency and respect for all the participants. Of course, I can’t share what was discussed because it is still in the early stages and remains confidential.

I chose not to attend any of the 6 am or 8:30 pm Al-Anon meetings – I needed as much sleep/rest as I could get. Each day of the whole conference was a “Practicing Our Spiritual Principles” meeting for me. I think I was so full of the spiritual aspect of the meetings, that I really had no desire to keep eating all the chocolate that was available in hospitality. I ended up losing 5 pounds for the week.

My room was on the 6<sup>th</sup> floor about as far away from the elevators as one could get. The hotel was rather limited in the number of bathrooms outside the conference room. I got a lot of walking during breaks (9,000+ steps each day according to Fitbit). I could have used an easier way to get coffee in the afternoon. I would hustle up to my room and do the coffee that was available there, as I did not want to pay for the snacks that were available from the hotel outside the meeting room. I chose to spend \$50 for breakfast in the room Monday morning, which was fantastic and helped to prepare me for the first day. (\$24 of the \$36 stipend we received for snacks and the \$2/day housekeeping helped pay for that) All other meals I ate with the group, trying to sit with new people each day. I especially enjoyed my final lunch with one of the Trustees and a couple other 58’ers while waiting for our shuttles on Saturday.

The Saturday Open Board Meeting was well attended by many Delegates. So nice to see AGAIN that they are just us – Al-Anon members who aren’t perfect! They were as worn out as we Delegates from the long days. And, just like the Delegates, 1/3 of them are rotating out of service and attending their last BOT meeting. The WSC affirmed the Nominating Committees recommendation and the new Trustees will be starting as soon as they are informed. After more good byes and hugs, I went for an hour walk outside (first time able to do so without pouring rain) along the hotels nature trail where I used the alone time to decompress.

I arrived home to a clean house (love that man) and slept 12 hours the first night home, 11 ½ the second and 10+ through the rest of the week.

## **STUCTURE OF THE MEETING**

There were 92 voting members in attendance – 67 Delegates (including some Alternates), 18 Trustees (9 regional, and 9 at large), 7 Members of the Executive Committee. Non-voting members with voice included international members -Ann from Denmark, Gabriela from Mexico with her translator Viri, and ECRPM chairperson Jeff Keeny and Director of Finance and Operations Niketa Bailey. There were many salaried WSO Staff (both Al-Anon members and non-members ) who sometimes gave reports and also helped out with the running of the Conference.

Scattered throughout the 5 days were batches of 3-minute sharings of their service journey from outgoing Trustees and from outgoing Panel 56 Delegates incorporating the conference theme. Outgoing Trustees also gave short talks related to their service journey describing different aspects if the Trustee experience.

Panel 58 Delegates met for orientation with the Conference Leadership Team on Monday before the opening session. We participated in a conference call with them earlier in the year. Seeing them in Action as they guided us through describing the purpose of the WSC, the responsibilities of the different arms of our service structure, and the various ways we want to carry the message back to our Assemblies and members was incredible affirming of our abilities to participate in this process with success.

## **BREAKOUT SESSIONS/TASK FORCES/DISCUSSIONS**

One of the things about the Conference that impressed me was the time management. All items (except questions, shares and discussion times at the mic – and they were also time limited) were scripted and the presenters stuck to the script. I have included in the PPT a slide, which shows the timing of the

## Delegates Task Force presentation on Celebrating Our Differences and Our Common Purposes

### Timing Assumptions and Flow (60-minute total time):

- Ten minutes: PowerPoint (background, introduction)
- Fifteen minutes: Presentation of skit
- Five minutes: Introduction of handout
- Ten minutes: Individual inventory using handout
- Twenty minutes: Open mic sharing

The handout “Facing Our Biases” which includes a personal inventory and a list of our spiritual principles with questions to help address what we find out from taking the inventory is something that I wish to share and will be included at the end of the report.

Full reporting on all the discussions from the Policy Committee Open Meeting on Meditation, the Area Reserve Fund Task Force Presentation, and the 5 Delegate chose Conference Agenda Items will be brought up at Fall Assembly.

### **FINANCES**

Ohio, Area 44, let’s get excited about finances! Let’s keep spiritual principles in mind and remember that throughout the year, our Board of Trustees and WSO staff does an excellent job making the most of our financial resources by diligently planning and making adjustments as necessary.

Information provided in the 2018 Budget handout (pdf included at the end of this report). This includes audited actuals from 2017.

Our revenue comes from four sources:

- 1) Literature Sales
- 2) Contributions by our members, groups, and service arms
- 3) Forum magazine subscription revenue
- 4) Investment Income /Transfer from the Reserve Fund

In 2017, total Literature sales exceeded budget expectations resulting in a gross profit of \$2,770,868, which was a very positive and exciting result. With the release of our new book about Intimacy, we anticipate increased literature sales revenue in 2018.

Total contributions in 2017 were almost \$1,973,931, and although this represented a decrease of 6% from 2016 totals, it was still the second highest contribution amount in Al-Anon’s history, which is very encouraging. Tradition Seven is definitely gratitude in action!

In 2017, our total revenue was \$5,212,031 and our 2018 budget estimated amount is about \$300,000 higher.

2017 **Total Expenses** exceeded revenue for a **Net Decrease or loss** for a little over \$66,000. The 2018 budget plan shows a small surplus of \$2,772.

Wonderful projects funded in 2017 included a redesigned website with fantastic meeting search capabilities. Our budget for 2018 includes 3 PSA campaigns and the International Al-Anon General Service Meeting.

Our Reserve Fund is funded at about 10 months with the goal of being funded for one year in accordance to Warranty One.

What did our contributions get us?

- New redesigned website launched in 2017
- Increased social media presence to attract new members
- Global protection of our trademarks/copyrights
- New pamphlet and literature being introduced in 2018
- Digital version of *Service Manual*
- International meetings to fulfill Al-Anon's primary purpose
- 2018 International Convention planning
- Fully staffed World Service Office

### **What did Ohio Area contributions look like in 2017?**

Ohio Area total contributions were lower in 2017 when compared to 2016 totals.

59.9% of our groups contributed to the WSO this year with an average contribution of \$103.01. (Indiana was the lowest per group contributor but 62.3% of the groups contributed. 84% of Hawaii's groups contributed!) Keeping in mind that the estimated WSO expenses per group was calculated to be \$283.49 per group, this might be something you want to share in a group business meeting using spiritual principles. Remember the 2017 handouts you were so excited about regarding Spiritual Principles in Group Money Matters?

Please continue reading the Quarterly Appeal letters at two consecutive meetings and send contributions to the WSO to fund all the wonderful projects and services they provide to support our members, groups and public outreach.

### **Eighth Triennial Report on Real Property Ownership**

A savings of approximately \$446,000 this year has been realized by owning property vs. leasing it in Virginia.

The Board of Trustees concerns itself with ownership of real property to the extent that it insures that the ownership of real property is financially feasible and that the spirit and intent of the Steps, Traditions, and Concepts is maintained.

The Board affirmed that with the management of the property being the business of the Executive Committee for Real Property Management, and as demonstration of mutual respect, the property management continues to be kept separate from the primary spiritual aim of Al-Anon Family Groups.

The Executive Director is able to focus entirely on assisting the groups in the primary spiritual aim of Al-Anon -- helping families and friends of alcoholics. The need for staff to be concerned with the frequent search for office space and to deal with the day-in and day-out maintenance of commercial property has been eliminated.

### **Policy Workgroup on Electronic/Virtual Meetings (EVM) presentation**

The internet and other electronic telecommunications media are tools for carrying and sharing the Al-Anon program of hope and recovery around the world. These electronic meetings occur globally as well as locally without geographic restrictions. Consequently, electronic meetings do not have a Group Representative and are not a part of any structure. They do, however, have a meeting contact.

When electronic meetings form, they register with the World Service Office (WSO) in order to use the Al-Anon name. Upon registration, they receive support from and have their voices heard and represented through the WSO. Registered meetings may request a license from the WSO to use in text

format the Steps, Traditions, Concepts of Service, Suggested Welcome, Suggested Closing and excerpts from Conference Approved Literature (CAL).

In 2001, the WSO started registering online meetings, and in 2007, phone and other electronic meetings. Electronic meetings offered Al-Anon members a means of connecting and sharing the Al-Anon program regardless of location.

By 2018 there were over 25,000 groups in 133 countries and 107 electronic (digital, social media and phone) meetings.

- Face-to-face meetings have a service structure path of member-to-group-to-District-to-Area; and via the Delegate to WSC
- Electronic/virtual meetings have a service structure of member-to-meeting-to-WSO; and via WSO Staff to WSC

Do the electronic/virtual meetings consider this adequate? We don't know!

- Face-to-face meetings have fixed geographic boundaries.
- Members of electronic/virtual meetings have no geographic boundaries. They can be anywhere in the world. Email may be the only means of contact.

Many members shared at the mic their experience or their Area members' experience with both registered and unregistered (FB) meetings and how valuable they were. Some of the comments included: appreciating being able to access a meeting anytime day or night; helps those in places with very few meetings or inability to go to different meetings because of geography (Alaska, HI)

### **STEPPING STONES VISIT**

In 1941, Bill and Lois bought a home. They first called it "Bi-Lo's Break." It was later called "Stepping Stones." *Lois Remembers (B-7), p. 137*

For many members, a highlight of the Conference was our visit to Stepping Stones – about an hour and a half bus ride. The weather cooperated long enough to not rain (though it was still a bit windy and chilly). It was through Lois's looking to the future that insured that this part of our and AA's history has been preserved as an independent non-profit so as not to violate Tradition 6.

The website [www.steppingstones.org](http://www.steppingstones.org) has more information on visiting or volunteering.

Volunteers greeted us with cookies in the shape of shoes on a picnic table where the annual picnic is held. We toured the grounds on our own with access to Wit's End and the house done in limited groups to avoid overcrowding. We all had a chance to sit at Bill's desk in Wit's End and the kitchen table in the house. I was impressed that Lois was more of a hoarder of books and keeper of knick-knacks than I am.

### **REGIONAL COMMITTEE ON TRUSTEES**

Each year at the WSC 3 Regional Committee on Trustees (RCTs) are formed. If there is a vacancy in another Region and the Board of Trustees has decided to fill the position through the RCT Plan, there could be additional RCTs.

This year it was our turn to form a RCT as Debbie Grace, our current US North Central Regional Trusted (who has also been our Chairperson of the Board of Trustees (BOT)), is in her last year.

Our group of USNC Regional Delegates met in one corner of the conference room and chose our Panel 56 Iowa as Chair and Panel 58 Michigan as Alternate Chair. We were assigned (drawn by lot during the

Conference) the out of Region Delegates the Delegates from: Northwest Region - Panel 56 N Dakota, Canada East Region- panel 57 Newfoundland/Labrador, and South Central Region - Panel 57 Arkansas. The assigned Alternate out of Region Delegates are both from the North West Region - Panel 56 Montana and Panel 57 Wyoming.

We in Ohio would have had an opportunity to submit a candidate to WSO. As far as I can tell, we have no process for deciding on a candidate! I have no knowledge of anyone who is interested *and* available to stand for this position. In addition, even I did, we have run out of time to vote on sending the candidate's resume to WSO by Aug 15. I see as one of my duties this panel to actively encourage members to look at the application/resume forms and be ready to submit to the 2020 Spring OAA their desire to be selected as Ohio's candidate for Regional Trustee. See me for more information.

<b>Deadlines for Regional Committees on Trustees</b>		
<b>Deadline Date</b>	<b>Event</b>	<b>Comment</b>
August 15	Résumés due WSO	mail, e-mail or fax
September – 1 <sup>st</sup> week	Résumés and Scoring sheets sent to all RCT Members	e-mail
September 30	Deadline for scoring sheets to RCT Chair*	mail or e-mail
October 10	Final scoring tally due WSO	e-mail or fax
November – 1 <sup>st</sup> week	RCT notified of final 2 candidates	e-mail or Phone
November 15	RCT Chair notifies all RCT members of final two candidates	e-mail
December 15	Objections filed by RCT members	Mail or e-mail
January	Board elects nominee	
April	Conference –Traditional approval	
	Annual Meeting –BOT elects Trustees	

## **ROAD TRIP! YOU AND YOUR BOARD CONNECT**

This year will be in Houston, Texas October 20, 2018 at the Hobby Airport Marriot. Information is on the al-anon.org site and has been sent in “In the Loop” emails to your CMA (current mailing address).

In looking ahead for 2019, we received the invitation and request form designed by our WSO Graphic Designer.

Road Trip is a unique opportunity to meet all the current Board and Executive Committee members in one place, at one time.

This event is an opportunity for your Trustees and Executive Committee members to share their personal recovery and their current service roles in an intimate setting with you.

The invitation includes everything we need to know and everything we could possibly want to know about how to host Road Trip 2019 in your Area.

Please remember, the Board will provide an agenda and content.

- Personal Sharings
- Examples of Area and International Visits
- Descriptions of Board Committees
- Tour of WSO Websites

- Roundtable Discussion Topics

Let our Chairman know if there is interest in submitting a request!

## **DAY OF CONNECTING JULY 5, 2018**

As of the last day of the Conference, there were still 550 more openings to register for the Day of Connecting prior to the International Convention.

\$40 if received by May 31, 2018

\$45 from June 1 through the event.

## **CELEBRATING ONE DAY AT A TIME – Al-Anon’s International Convention 2018**

Prior to 1985, all conventions were A.A. conventions with Al-Anon participation.

The A.A. International Convention and Al-Anon International Convention were held side by side in Montreal (1985) and Seattle (1990). From 1995 forward (2000, 2005, 2010, and 2015), A.A.s International Conventions are referred to as having Al-Anon participation. Al-Anon's International Conventions (1998, 2008, 2013, and 2018) have always had A.A. participation.

There is still time to register.

- \$165.00 U.S. until May 31, 2018; and \$195.00 U.S. June 1 through the event.
- There will be an app – potentially available mid-May.
- AA meetings will be at the Sheraton Harbor Hotel.
- To be in the parade you must be costumed and have registered for it – “limited” to 500 participants.
- There were 1295 out of 2000 possible registrations for the Pioneer Luncheon as of the last day of the WSC. The deadline to reserve a ticket to attend the Pioneer Luncheon is May 31.

## **Final Summary of Experience**

“The spirit of ‘transparency’ and respect for what everyone brings are attitudes we wanted to instill in the World Service Conference.”

*Many Voices, One Journey*, p. 374

This one slide from the WSC theme presentation sums up what it was all about for me.

- Transparency in the scheduling, the information on finances and the process of decision-making
- The respect and encouragement we Delegates received for our comments, shares and questions.

There was so much more that I wished I could bring to you, but it will have to wait until Fall Assembly or as sharing in our Al-A-Notes.

I only hope that I can help further instill these attitudes in our work here in AFG of Ohio, Inc.

Thank you for attending the May 2018 Ohio Spring Assembly

Your participation is valued

Your presence is applauded

Your service is appreciated

*Theresa M*



## Facing Our Biases

**BIAS** is partiality or prejudice, unfair preference for or dislike of something or someone. Are my own personal biases keeping me from embracing those different from myself and being open and welcoming to all?

The family disease of alcoholism thrives on keeping us isolated from each other. By using our spiritual principles, we can concentrate on our similarities, not our perceived differences. When we apply these principles, we broaden our thinking and widen our fellowship circle to welcome all who suffer from the family disease of alcoholism.

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### Taking a Personal Inventory

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- How do I feel if I walk into a meeting and everyone looks different from me?
- How do I feel when a member shares their experience with a Higher Power different than mine?
- Where do I usually sit in my home group? How do I feel if someone is in “my spot?”
- How often do I get out of my comfort zone and talk to someone new before or after a meeting?
- Do I believe I can learn and grow by listening to someone much older or younger share?
- How do I ensure members with visible or non-visible disabilities are welcome in my meeting?
- What is my reaction when someone new appears disheveled? When someone new appears well-dressed?
- Is attending a diverse meeting important to me or am I more comfortable in a meeting where we are all the same? What is my reaction when someone new identifies themselves as a member of another twelve-step program? Am I willing to help them understand the concept of anonymity?
- Would I be comfortable if a member brought a small child to my meeting? How about a teenager?
- Am I comfortable having a meeting in a mosque, synagogue or church?
- Do I pay attention to someone’s grammar and reading skills and compare them to my own?
- How do I react when someone new comes to my meeting and shares that a family member or friend is a drug addict?
- Am I willing to be a Sponsor/Sponsee to a member in a heterosexual relationship? Same-sex relationship? Single? Divorced?
- Am I welcoming to a newcomer who speaks a language different than the primary language of the meeting?
- Is the closing in my home meeting inclusive to people from diverse backgrounds and experiences?

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### Using Al-Anon’s Spiritual Principles

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- Unity and Participation—How can I remind myself that our common welfare should come first, as stated in Tradition One?
- Respect and Open-Mindedness—How can I put “principles above personalities” and show loving respect to every member?
- Compassion and Understanding—How can I support someone with characteristics different from mine so that they feel welcome?
- Acceptance and Tolerance—Looking beyond what makes us different, how can I find the common humanity in all who suffer?
- Honesty and Humility—By answering these questions honestly and with humility, how will I grow and change?
- Spirituality and Trust—How can I trust my Higher Power to guide me in overcoming my biases?



**AL-ANON FAMILY GROUP HEADQUARTERS, INC.  
2018 OPERATING BUDGET**

	2018 Budget	2017 Revised Budget	12/31/2017 Audited Actual
<b><u>Estimated Revenue</u></b>			
Literature Sales less cost of printing	3,000,000	2,700,000	2,770,868
Contributions	2,000,000	2,100,000	1,972,931
Forum Subscriptions	260,000	250,000	264,461
Investment Income/Transfer from Reserve Fund	243,800	190,000	203,771
<b>Total Estimated Revenue</b>	<b>5,503,800</b>	<b>5,240,000</b>	<b>5,212,031</b>
<b><u>Operating Expenses</u></b>			
Salaries	3,201,972	3,165,000	3,172,159
Payroll Taxes	236,084	250,000	243,568
Employee Benefits	457,115	447,000	469,896
Total Labor Costs	3,895,172	3,862,000	3,885,623
Building Occupancy	265,800	284,000	266,999
Packing & Shipping (Net)	(75,000)	(80,000)	(65,779)
Postage	198,000	190,000	187,785
Telephone	51,000	58,000	50,299
Stationery & Office Supplies	83,000	76,000	78,707
Office Services & Expenses	230,000	198,700	173,430
Repairs & Maintenance	7,000	8,000	8,969
Travel & Meetings	191,000	183,000	209,195
Direct Conference Costs (Net)	103,000	63,000	62,358
Legal & Audit	70,750	62,500	38,576
Printing	132,000	112,000	109,196
Canadian Office	2,000	1,500	1,523
General services meeting	15,000	-	1,496
In-Office Volunteers	100	500	70
Membership Survey	2,080	2,300	750
PSA Campaign	102,126	43,000	43,076
Bank and Credit Card Fees	83,000	-	94,093
Miscellaneous	19,000	46,000	20,735
Postretirement Health Benefits	58,000	60,000	63,917
<b>Total Operating Expense</b>	<b>5,433,028</b>	<b>5,170,500</b>	<b>5,231,018</b>
Depreciation (Exc. Bldg.)	68,000	66,000	47,512
<b>Total Expense</b>	<b>5,501,028</b>	<b>5,236,500</b>	<b>5,278,530</b>
Net increase (decrease)	2,772	3,500	(66,499)

2017 CONTRIBUTIONS: U.S.A. & CANADA  
(with 2016 for comparison)

United States:	Area	% of Groups	Average For Groups	2017	2016	United States:	Area	% of Groups	Average For Groups	2017	2016		
Alabama/NWF	64AL	64.5%	127.05	Group \$10,926	\$12,143	1 Oklahoma	46OK	55.6%	141.73	Group \$12,473	\$11,858		
			Other*	1,395	1,433	2				Other*	1,162	7,171	
Alaska	63AK	58.3%	255.54	Group 5,366	4,888	3 Oregon	47OR	68.4%	137.50	Group 22,687	29,611		
			Other*	2,438	1,931	4				Other*	12,935	7,305	
Arizona	01AZ	67.3%	163.40	Group \$35,457	\$39,509	5 Pennsylvania	48PA	72.6%	105.24	Group 36,517	40,611		
			Other*	14,242	15,046	6				Other*	11,676	9,624	
Arkansas	02AR	47.5%	120.27	Group 6,374	6,848	7 Rhode Island	49RI	72.7%	150.08	Group 5,703	5,548		
			Other*	2,359	4,563	8				Other*	612	549	
California N	03CAN	63.8%	155.01	Group 83,398	100,313	9 South Carolina	50SC	72.5%	164.54	Group 16,783	19,890		
California S	04CAS	69.2%	144.90	Group 114,612	127,853	10				Other*	1,471	1,935	
			Other*	102,831	97,485	11 South Dakota	51SD	66.1%	178.21	Group 6,950	7,773		
Colorado	05CO	66.4%	132.06	Group 26,016	29,709	12				Other*	1,620	2,113	
			Other*	11,374	6,349	13 Tennessee	52TN	53.6%	142.74	Group 16,272	18,743		
Connecticut	07CT	72.2%	139.88	Group 24,200	29,590	14				Other*	4,890	3,706	
			Other*	2,203	5,222	15 Texas E	53TXE	57.5%	164.39	Group 41,590	47,095		
Delaware	08DE	60.0%	125.69	Group 5,782	7,794	16 Texas W	54TXW	54.3%	190.31	Group 24,360	24,807		
			Other*	638	3,689	17				Other*	20,308	22,810	
Florida N	09FLN	75.3%	185.01	Group 56,244	55,272	18 Utah	55UT	67.2%	152.34	Group 6,703	7,487		
Florida S	10FLS	78.7%	144.95	Group 31,744	32,671	19				Other*	3,759	5,969	
			Other*	31,574	23,672	20 Vermont	56VT	64.4%	93.64	Group 3,652	4,153		
Georgia	11GA	70.4%	213.94	Group 42,788	42,287	21				Other*	2,566	1,281	
			Other*	9,796	10,303	22 Virginia	57VA	65.9%	121.74	Group 24,349	24,117		
Hawaii	12HI	84.0%	114.31	Group 7,087	6,995	23				Other*	9,623	6,839	
			Other*	2,116	2,826	24 Washington	59WA	64.3%	120.69	Group 31,018	40,729		
Idaho	13ID	50.5%	111.27	Group 6,342	7,323	25				Other*	15,347	27,629	
			Other*	661	2,306	26 West Virginia	60WV	70.5%	103.72	Group 2,904	2,920		
Illinois N	14ILN	71.4%	200.33	Group 58,695	62,777	27				Other*	1,250	1,252	
Illinois S	16ILS	52.6%	121.01	Group 6,655	7,084	28 Wisconsin/UPMI	61WI	64.0%	112.68	Group 24,901	28,640		
			Other*	10,993	15,533	29				Other*	21,588	6,223	
Indiana	17IN	62.3%	90.16	Group 12,983	13,816	30 Wyoming	60WY	65.0%	157.53	Group 3,623	4,229		
			Other*	6,097	3,333					Other*	879	1,963	
Iowa	18IA	62.3%	115.84	Group 14,017	15,627	<b>TOTAL U.S.A.</b>				<b>1,700,461</b>	<b>1,840,068</b>		
			Other*	2,002	8,965	Puerto Rico	62PR	55.6%	62.83	Group 943	737		
Kansas	20KS	59.2%	92.15	Group 8,939	9,832					Other*	166	490	
			Other*	1,764	2,266						1,109	1,227	
Kentucky	21KY	65.5%	239.82	Group 28,298	31,556	<b>Canada:</b>		<b>C\$</b>	<b>US\$</b>	<b>C\$</b>	<b>US\$</b>		
			Other*	10,029	12,871	1 Alberta/NWT	80AB/NT	61.5%	213.86	192.48	Group 24,000	21,600	23,085
Louisiana	22LA	67.5%	142.17	Group 14,786	15,356	2				Other*	6,540	5,886	7,743
			Other*	5,098	5,451	3 BC/Yukon	81BC/YT	63.5%	198.83	178.95	Group 26,732	24,059	20,301
Maine	23ME	62.6%	107.58	Group 8,176	7,927	4				Other*	2,953	2,658	2,228
			Other*	3,177	1,863	5 Manitoba/NOW	82MB	65.6%	142.12	127.91	Group 6,474	5,827	5,676
Massachusetts	25MA	77.9%	148.51	Group 46,334	55,712	6				Other*	595	536	813
			Other*	9,660	6,289	7 Newfoundland	83NL	63.0%	104.68	94.22	Group 2,210	1,989	2,663
Maryland/DC	24MD/DC	80.1%	174.22	Group 39,199	47,901	8				Other*	260	234	131
			Other*	22,178	27,520	9 Ontario N	84ONN	45.0%	83.58	75.22	Group 1,764	1,588	2,381
Michigan	27MI	53.8%	103.99	Group 22,150	20,462	10 Ontario S	86ONS	61.6%	145.29	130.76	Group 33,579	30,221	29,630
			Other*	6,164	4,815	11				Other*	4,699	4,229	6,050
Minnesota S	28MNS	60.8%	114.06	Group 22,927	25,174	12 Quebec E	87QCE	70.7%	110.39	99.35	Group 7,237	6,513	7,747
Minnesota N	29MNN	69.0%	115.11	Group 10,705	11,615	13 Quebec W	88QCW	69.4%	141.44	127.29	Group 16,972	15,275	16,796
			Other*	9,826	5,732	14				Other*	5,078	4,570	9,220
Mississippi	30MS	44.3%	96.21	Group 3,271	3,788	15 Saskatchewan	89SK	52.6%	127.15	114.43	Group 9,607	8,646	11,055
			Other*	168	122	16				Other*	2,162	1,946	2,344
Missouri	31MO	61.6%	156.67	Group 24,754	28,674	17 Maritime Provinces	91MP	59.8%	106.06	95.46	Group 7,424	6,682	6,799
			Other*	16,040	5,892					Other*	1,001	964	
Montana	32MT	49.5%	154.11	Group 10,942	11,480	<b>TOTAL CANADA</b>				<b>158,286</b>	<b>143,460</b>	<b>155,626</b>	
			Other*	3,814	5,086	<b>Other COUNTRIES</b>					<b>8,065</b>	<b>8,198</b>	
Nebraska	33NE	55.3%	125.74	Group 10,060	10,606	Bequests and Undesignated					<b>119,838</b>	<b>92,979</b>	
			Other*	835	1,858	<b>GRAND TOTAL</b>					<b>1,972,931</b>	<b>2,098,098</b>	
Nevada	34NV	67.8%	147.31	Group 11,785	13,146								
			Other*	5,943	10,388								
New Hampshire	35NH	81.8%	140.95	Group 9,585	11,007								
			Other*	3,601	2,341								
New Jersey	36NJ	59.2%	114.83	Group 23,425	26,424								
			Other*	2,840	13,827								
New Mexico/EP	38NM	60.9%	102.53	Group 9,433	10,834								
			Other*	3,007	7,024								
New York N	39NYS	60.5%	108.75	Group 18,922	20,703								
New York S	40NYS	63.9%	113.36	Group 30,946	36,776								
			Other*	16,236	11,620								
North Carolina/BDA	42NC/BDA	63.8%	156.63	Group 31,952	34,721								
			Other*	12,150	9,377								
North Dakota	43ND	63.4%	168.19	Group 5,046	5,905								
			Other*	625	1,942								
Ohio	44OH	59.9%	103.01	Group 27,194	30,062								
			Other*	8,899	4,388								

\* Other contributions include individuals and contributions from AISs, LDCs, and area meetings.

	Total Groups	Total Groups Contributing	% of Groups Contributing	Average For Groups Contributing
2017 USA/Canada Summary	14,749	9,415	63.83%	\$146.95
2016 USA/Canada Summary	14,925	9,656	64.70%	\$158.58
Estimated cost of services provided				\$4,181,147
Average cost of services per group				\$283.49

# WSO EXPENSES PER GROUP

## (Al-Anon and Alateen)

### 2017

Total Expenses (2017 Audit page 4)	\$ 5,424,158	
Less Donated Non Cash Services (2017 Audit page 4)	\$ (145,628)	
Less Literature Distribution Services (2017 Audit page 4)	<u>\$ (821,661)</u>	
 Adjusted Total Expenses		 \$ 4,456,869
 Less Forum Expenses		
Postage	\$ 110,147	
Printing	<u>\$ 75,212</u>	
 Forum Before Overhead	 \$ 185,359	
 Estimated Overhead	 <u>\$ 90,363</u>	
 Total Forum Expense		 \$ (275,722)
 Estimated Cost of Group Services		 \$ 4,181,147
 Number of US & Canadian Groups		 14,749
 <b>Costs per Group</b>		 <b>\$ 283</b>

Distributed at the 2018 World Service Conference